

# TOOLS

# DISC

Our DISC online assessment is an invaluable behavior profiling system that teaches users how to identify—and use to their advantage—the predictable aspects of communication. Based on the research of Dr. William Moulton Marston, DISC is the most widely used behavior profiling tool of its kind, supported by decades of research and validation. Whether you're the member of a large or small organization, our DISC reports offer the greatest accuracy for a range of dynamic business applications...

**Sales Training**  
The DISC Sales report teaches users to: (a) know their natural behavioral tendencies, (b) identify their customer's observable behaviors, and (c) adapt their selling style to fit the customer's buying style.



**Performance Evaluations**  
Use DISC to identify strengths and struggles before they manifest in the workplace, then establish measurable benchmarks for improvement.



**Customer Service Training**  
Use DISC to train anyone how to exceed customer expectations for courteous treatment and professional service. Your staff will be equipped to deal with any behavioral style.



**Leadership Development**  
The DISC Leadership report trains managers to: (a) know their natural behavioral tendencies, (b) identify their employees' observable behaviors, and (c) adapt their leadership style to optimize the employees' work style.



**Hiring & Selection**  
DISC is a cornerstone assessment utilized in each of our hiring & selection tools. Fact: the average employee costs his/her company 3x their annual salary once training, benefits and other ancillary expenses are calculated. The right person in the right job is priceless; the wrong person is a nightmare waiting to happen.



**Communication Management**  
Use DISC to bring clarity and newfound understanding among otherwise contrasting behavioral styles. Optimize your "communication environment" for a more productive and profitable outcome.



**Team Building**  
Know who fits with whom in advance. Create teams based on compatible skills and traits, not merely by "rounding up the usual suspects." When you need a top performing team, you must find out who will mesh and who will clash.



## AMY C. WANINGER

